



SHIELDSM Protection Program Plans



Enhanced Protection for Laptops and Chromebooks

With the recent implementation of remote and hybrid learning environments, thousands of devices are now in transit between schools and student homes. This is driving an increase in accidental damage to devices. Combine that with a national laptop shortage and Technology departments are suddenly under an immense amount of pressure to keep working devices in circulation. What they need is a SHIELD.

The SHIELDSM Protection Program offers one of the best coverage plans in the industry. SHIELD acts as an extension of the original manufacturer (OEM) warranty and includes accidental damage protection. Bluum coordinates all repair services on behalf of the purchaser for devices covered under the original OEM warranty. This provides convenience and peace of mind for tech and IT teams who are already busy with multiple demands for their time.

PROGRAM FEATURES & BENEFITS

Set up and deployment provided
by Bluum

Repairs done in 10 days plus
shipping time*

Free shipping to and from
school location

Single and multi-device
packaging included

24/7 access to SHIELD
Customer Service Portal

Zero cost of ownership guarantee
(no deductibles or fees)

* Repair time subject to parts availability.

SINGLE AND MULTIPLE YEAR PROTECTION FOR COMPUTING DEVICES

Feature	SHIELD Extended	SHIELD with ADP	SHIELD with ADP Plus	SHIELD with ADP Premium
Extension of OEM warranty				
Unlimited component failure repairs				
Coverage from 1 to 4 years				
Tiered Pricing				
Shipping included				
Single and multi-device packaging				
24/7 customer service available				
Replacement, if not repairable				
Unlimited accidental damage repair				
Clip-on, always On case				
Battery & power replacement program			*	*
Loss & Theft Coverage				

* Limited to 1 claim per serial number
 Cases included for Chromebooks only

See Terms & Conditions for more information

SHIELD COVERS COMPUTING DEVICES FROM MULTIPLE MANUFACTURERS:



Trust Bluum for every aspect of your mobile device management—from purchase and deployment through repair, management, and end of life services.

Need more info? Contact sales@bluum.com

