

## SHIELD<sup>™</sup> Protection Program Plans

Enhanced Protection for Laptops and Professional Chromebooks

With the recent implementation of remote and hybrid working environments, thousands of devices are now in transit between work and homes. This is driving an increase in accidental damage to devices. Combine that with a national laptop shortage and technology departments are suddenly under an immense amount of pressure to keep working devices in circulation. What they need is a SHIELD<sup>SM</sup>.

The SHIELD<sup>SM</sup> Protection Program offers one of the best coverage plans in the industry. SHIELD<sup>SM</sup> acts as an extension of the original manufacturer (OEM) warranty and includes accidental damage protection. Bluum Technology coordinates all repair services on behalf of the purchaser for devices covered under the original OEM warranty. This provides convenience and peace of mind for tech and IT teams who are already busy with multiple demands for their time.



## PROGRAM FEATURES & BENEFITS

Set up and deployment provided by Bluum Technology

Repairs done in 10 days plus shipping time\*

Free shipping to and from school location

Single and multi-device packaging included

24/7 access to SHIELD<sup>SM</sup> Customer Service Portal

Zero cost of ownership guarantee (no deductibles or fees) \* Repair time subject to parts availability.





## SINGLE AND MULTIPLE YEAR PROTECTION FOR COMPUTING DEVICES

Feature	SHIELD <sup>SM</sup> Extended	SHIELD <sup>SM</sup> with ADP	SHIELD <sup>SM</sup> with ADP Plus	SHIELD <sup>™</sup> with ADP Premium
Extension of OEM warranty	1		<b>V</b>	
Unlimited component failure repairs	<b>V</b>	<b>V</b>	<b>V</b>	<b>V</b>
Coverage from 1 to 4 years	<b>V</b>	<b>V</b>	<b>V</b>	1
Tiered Pricing	<b>V</b>	<b>V</b>	<b>V</b>	
Shipping included	<b>V</b>	<b>V</b>	<b>V</b>	<b>V</b>
Single and multi-device packaging	<b>V</b>	<b>V</b>	<b>V</b>	<b>V</b>
24/7 customer service available	<b>V</b>	<b>V</b>	<b>V</b>	<b>V</b>
Replacement, if not repairable	<b>V</b>	<b>V</b>	<b>V</b>	<b>V</b>
Unlimited accidental damage repair		<b>V</b>	<b>V</b>	<b>V</b>
Clip-on, always On case 🍾		<b>V</b>	<b>V</b>	<b>V</b>
Battery & power replacement program			*	*
Loss & Theft Coverage				1

Limited to 1 claim per serial number
Cases included for Chromebooks only

See Terms & Conditions for more information

## SHIELD<sup>™</sup> COVERS COMPUTING DEVICES FROM MULTIPLE MANUFACTURERS:

Learn More at bluumtech.com/services/warranties-repai acer / Lenovo. Microsoft SAMSUNG

Trust Bluum Technology for every aspect of your mobile device management—from purchase and deployment through repair, management, and end of life services. Need more info? Contact <a href="mailto:sales@bluum.com">sales@bluum.com</a>



